

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/848,519 Confirmation No.: 7542
Applicant(s): David G. Beshore
Filed: May 4, 2001
Art Unit: 3623
Examiner: Loftis, Johnna
Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING
A PROCESS OF AN ORGANIZATION

Docket No.: 038190/233565
Customer No.: 00826

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT
37 CFR § 1.115**

Sir:

Please enter this Preliminary Amendment before calculating the claim fee and amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks begin on page 7 of this paper.